Unify Phone



INTEGRATED - HYBRID - MULTIMODAL

Unify Phone is the hybrid UC telephony app that enhances flexible working with reliable business calling for Mitel platforms and Microsoft Teams[®].

Flexible, elegant and easy to use

Available in desktop web, mobile and application plug-in variants, Unify Phone provides seamless access to existing Mitel platforms and extends business-grade telephony to Microsoft Teams[®].

Unify Phone features a familiar design language and workflows to remove potential on-boarding friction and shorten time-to-productivity.

Customers can preserve current numbers, maintain existing provider relationships and reuse their investments in desk phones and audio devices.

Employees can access their current contacts, choose how and where calls are delivered and seamlessly move calls between devices, making work simple and productive wherever they happen to be.

Multi-cloud, hybrid and on-premises ready

Unify Phone supports all deployment models providing the best choice and flexibility for organizations and their workers regardless of their location.

Whether the organization requires a cloud-centric, hybrid or on-premises approach, todays blended work strategies and productivity demands require communication tools that work perfectly, wherever we are and on whatever device is most convenient.

Unify Phone enhances organizational workflows and delivers better flexible working experiences for the workforce whether at home, in the office or anywhere in-between.

Unify Phone enables:

- Mobility Call swipe and one-number service seamlessly transition work between devices and locations
- Client Choice Mobile, desktop WebRTC Progressive Web App (PWA) for ease of deployment and updates
- Single Sign-On use existing credentials and maintain policy compliance
- Reduced operational complexity single communications environment (versus alternative approaches)
- Simplicity Elegant, familiar and easy to use on smartphones and tablets
- Professional call and number handling be easier to contact and more responsive to customers
- Cloud system benefits always up to date, low management overhead and available instantly



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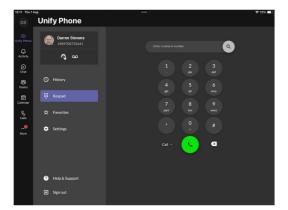
ONE SOLUTION - MAXIMUM FLEXIBILITY

Unify Phone for Mitel

Unify Phone enables customers to blend the benefit that cloud apps provide with the reliable business calling that their current Mitel systems provide – delivering the flexibility and choice that organizations need.

A growing number of native integrations and plug-ins allow existing organizational workflows to continue without change, while a range of clients ensure teams can connect regardless of location or device.

Unify Phone for Microsoft Teams[®]



Unify Phone for Microsoft Teams is a cutting-edge plug-in enhancing telephony features for Teams users without the need for premium calling plans.

It offers a cost-effective solution, bypassing the need for additional Teams licenses and Session Border Controllers and reduces operational complexity.

Ideal for businesses seeking robust and secure calling solutions within Microsoft Teams.

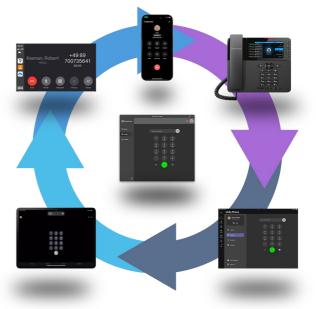
- Cost Effective Avoid substantial costs associated with Teams Calling and associated equipment, side-step operational complexity.
- Robust Telephony Features: Equips Teams users with advanced telephony capabilities that were otherwise unavailable.
- Reliability and Control: Perfect for organizations wanting more influence over their telephony calls, ensuring a high level of readiness, reliability and minimizing disruptions.
- Ease of Deployment: The plug-in integrates seamlessly with Teams. Once the Teams administrator installs it, users can easily add it to their Teams client and log in.
- Synchronized Presence: The plug-in bridges Unify Phone and Microsoft Teams, allowing users across both platforms to view the presence status of colleagues, enhancing productivity and efficiency.

Unify Phone for Microsoft Teams emphasizes that modern-day telephony solutions can be both powerful and user- friendly. It addresses the need to have more reliable telephony options without compromising the efficiency and familiarity of Mitel and Teams platforms. This ensures that organizations do not need to make trade-offs between efficiency, cost, and functionality.

Unify Phone for Google[®]

Unify Phone also has Google integrations.

- Google Contacts Unify Phone allows search and dialling of existing Google contacts.
- Chromebook Support Unify Phone supports Google Chromebooks through the web client, the progressive web app or the Unify Phone native Android app.



Unify Phone Client Choices

Unify Phone Clients

Desktop – Web and Progressive Web Apps

Browsers - Chrome, Firefox, Edge and Safari Plug-ins – Microsoft Teams[®]

Mobile Apple iOS[®] - iPhone[®], iPad[®] and CarPlay[®]

Google Android[™] – Smartphones. Tablets and Chromebooks



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