

**March 2024**

### **Mitel User Group (MUG) and Mitel Partner to Welcome Customers to Mitel Next Events**

The Mitel User Group (MUG) Board of Directors is thrilled to announce that MUG members are invited to attend Mitel's flagship 2024 Mitel Next conferences. Taking place in strategic markets worldwide, the conferences kick off with [Mitel Next Americas](#) at the San Antonio Marriott Rivercenter on the River Walk from April 29 to May 1 and continue with Mitel Next events in Barcelona, Spain and Cologne, Germany later this spring.

MUG Board President Bob Baddeley underscored the significance of reconnecting in person, saying, "In listening to our members, we have advocated for a return to Mitel Next for a valuable educational opportunity as well as the chance to network with colleagues, the Mitel team, and partners. The decision to prioritize in-person gatherings reflects MUG's commitment to providing our members with enriched educational experiences and fostering meaningful connections."

Mitel has pledged its commitment to support customers and end-users at the event. Mitel Next presents a valuable platform for MUG members to engage with industry experts, exchange insights, and explore the latest advancements in Mitel technology. The event promises to deliver a comprehensive educational program alongside excellent networking opportunities, enabling attendees to gain actionable insights that help maximize the value of business communications in their organizations.

Mitel Chief Marketing Officer Eric Hanson added, "I am excited to welcome Mitel customers, through MUG's involvement, to our upcoming Mitel Next events. MUG's 10,000 members are a valued community that represents a trusted perspective for our broader customer base. This is an excellent opportunity to directly engage with them as we continue to invest and refine Mitel's customer-centric approach to delivering world-class communications and collaboration solutions."

Mitel customers can [learn more and register today](#). Contact Mitel User Group with questions at [memberservices@mitelusergroup.org](mailto:memberservices@mitelusergroup.org).

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#### **About Mitel User Group (MUG)**

MUG is a customer-led, global community of users, joined together for networking, driving influence into Mitel, and learning and sharing best practices. MUG features two levels of membership: a free membership which includes access to the global community, technical webinars and training sessions, online forums, product updates and professional networking; and a premium MUGpro membership that includes all the basic features of membership, plus exclusive access to Mitel resources and sandbox environment. For more information and to become a MUG member, visit [mitelusergroup.org](https://mitelusergroup.org).

#### **About Mitel**

A global market leader in business communications powering more than two billion business connections, Mitel helps businesses and service providers connect, collaborate and provide innovative services to their customers. Their innovation and communications experts serve business users in more than 100 countries. For more information, visit [www.mitel.com](https://www.mitel.com).