



Agenda for Oct 9th MUG AGM Session.

Location Mitel Bishopsgate Office 10th Floor

Event registration and coffee from 9.30am for a 10.30 start.

- 10.30** Mitel update including latest portfolio road map and product update (Susan Marsh/Sarah Morgan/Edward Lambert Mitel)
- 11.45** It's All About Apps (Jonathan Sharp Britannic Technologies)
- 12.30** <<<<<< **Lunch and Networking Discussion** >>>>>>
- 13.15** SWA and Service Support from Mitel.... Deep Dive (Craig Evans Mitel)
- 14.00** Voice Its relevance in the UCC /Messaging space (Neil Butler AVST)
- 14.45** **Coffee**
- 15.00** AGM matters closed session/review (Users only)
- 16.00** **Wrap up and Close Meeting**

Members are encouraged to remain for informal discussion with vendor representatives and fellow members the room will be available for a further hour after close.