

## Draft Agenda for June 12<sup>th</sup> MUG Session.

Location Mitel Bishopsgate Office 10<sup>th</sup> Floor

Event registration and coffee from 9.45am for a 10.30 start.

**10.30** Mitel update including recent announcement of the purchase of Mitel by Searchlight and what that means for the Enterprise and the UK customer.

**11.00** A synopsis of the Munich Mitel Next Event customer sessions.

**11.30** Portfolio and Services Update including proposed changes/improvements to SWA and Service Support to include roles for Reference Customers to improve Software release quality.

**12.30** <<<<<< **Lunch and Networking Discussion** >>>>>>

**13.30** GDPR and the changes Mitel have been making to ensure compliance and what knock on effect that has on the end user.

**14.00** PCI/DSS Compliance a Cloudy View (OAK Systems)

**14.45** **Coffee**

**15.00** Members closed session/review

**16.00** **Wrap up and Close Meeting**

Members are encouraged to remain for informal discussion with vendor representatives and fellow members the room will be available for a further hour after close. Refreshments and nibbles will also be available.